South Dakota Community Health Worker Planning and Sustainability Toolkit

Enduring Material

Purpose:

To assist organizations in implementing a sustainable CHW program, the CHWSD has partnered with Avera to develop the SD CHW Planning and Sustainability Toolkit. This toolkit was developed to be South Dakota-specific and assist medical and clinical based organizations in developing a sustainable CHW program and assisting in integrating the CHW into their own teams.

Objectives:

- 1 Describe the background information, roles and responsibilities, and potential locations where CHWs work
- 2 List at least two states that have established CHW workforces and describe how CHW programs have grown across the country and specifically in South Dakota
- 3 List the planning steps necessary for implementing a successful CHW program
- 4 Describe how to prepare your organization and community for integrating a CHW, including a needs assessment, building buy-in, and presenting the case for CHWs
- 5 Identify options for funding your CHW program, including Medicaid Reimbursement of CHW services
- 6 List the steps involved with implementing a CHW program in which a CHW is hired to work at an organization
- 7 Prepare an organization structurally and internally for a CHW hire, using their knowledge of best practices for onboarding of CHWs, supervision, and ongoing training
- 8 Compare CHW training options in line with Medicaid Reimbursement regulations
- 9 Write and post a CHW job description and conduct a CHW interview
- 10 Describe implementation considerations for six CHW models
- 11 Describe the basic steps of evaluating your CHW program, including designing an evaluation, collecting information, and disseminating results
- 12 Describe five different data collection measures for evaluating a CHW program
- 13 Use the six domains of program sustainability to facilitate program sustainability planning
- 14 Discuss how collaboration with CHW can lead to improved patient care and outcomes.

Target Audience:

Physician, Pharmacist, Nurse - RN, Social Worker, Dentist, Nurse - LPN/LVN

For successful completion:

- Watch video
- Complete post-test
- Complete evaluation

Accreditation & Credit Designation:

Accreditation



In support of improving patient care, this activity has been planned and implemented by Avera and Community Health Worker Collaborative of South Dakota, Sage Project Consultants, LLC. Avera is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Continuing Education Credit Designation(s)



This activity was planned by and for the healthcare team, and learners will receive 2.0 IPCE credits for learning and change.



Attendance can be texted up to 24 hours after the activity





Medicine CME: Avera designates this live activity for a maximum of 2.0 AMA PRA Category 1 Credits[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Successful completion of this CME activity, which includes participation in the evaluation component, enables the learner to earn credit toward the CME of the American Board of Surgery's Continuous Certification program. It is the CME activity provider's responsibility to submit learner completion information to ACCME for the purpose of granting ABS credit.

Nurse CE: Avera designates this activity for a maximum of 2.0 ANCC contact hour(s). Nurses should claim only the credit commensurate with the extent of their participation in the activity.

ACPE: Avera designates this activity for 2.0 ACPE contact hour. Pharmacists and pharmacy technicians should claim only the cred it commensurate with the extent of their participation in the activity. Credit will be uploaded to the NABP CPE Monitor within 30 days after the activity completion. Per ACPE rules, Avera does not have access nor the ability to upload credits requested after the evaluation closes. It is the responsibility of the pharmacist or pharmacy technician to provide the correct information (NABP ID and DOB (MMDD) in order to receive credit.

Social Work: As a Jointly Accredited Organization, Avera is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. Regulatory boards are the final authority on courses accepted for continuing education credit. Social workers completing this course receive for 2.0 general continuing education credits. *Types of credit include: ethics, clinical, cultural competence, or general.

Additional Information:

Feedback person for this educational activity is: kelly.boyd@avera.org Enduring Material available from 08/01/2023 to 08/31/2026 This course content was reviewed on 07/20/2023

Disclosure Policy:

Due to the regulations required for CE credits, all conflicts of interest that persons in a position to control or influence the education must be fully disclosed to participants. In observance of this requirement, we are providing the following disclosure information: all relevant financial relationships disclosed below have been mitigated.

Name of individual	Individual's role in activity	Name of Ineligible Company(s) / Nature of Relationship(s)
Sarah Anderson-Fiore, MPH, CHES	Content Expert - Committee Member	Nothing to disclose
Julie Klinger-Ten Haken, MSW	Content Expert - Committee Member	Nothing to disclose
Natalie Murdock, MPH	Content Expert - Committee Member	Nothing to disclose
Ben Tiensvold, BA	Content Expert - Committee Member, Lead Planner	Nothing to disclose
Kelly Boyd, MSN, Nurse	Lead Planner	Nothing to disclose



REMINDER

